

DEPARTMENT OF PUBLIC SERVICES

MISSION, VISION, & VALUES STATEMENTS

MISSION STATEMENT

- “The Van Buren Public Services Department is committed to a clean and safe environment; planning for and building a strong community; providing enhanced service delivery to its customers; and protecting the significant public investment in the Township’s buildings and grounds, water distribution, and sanitary collection systems.”

VISION STATEMENT

“Building a better future together.”

VALUE STATEMENT

“At the Van Buren Township Public Services Department, our team members exemplify the highest standards of reliability while always conducting ourselves in an ethical manner. We are dedicated to encouraging quality performance, professional growth, and the highest standards of honesty and integrity in everything we accomplish.”

ORGANIZATION VALUES

Teamwork: We are committed to operating as a team within the township organization. The Public Services staff is part of the larger township service delivery organization committed to providing the best level of service for all its customers.

Empowering Employees: We recognize the existing knowledge, experience, skills and commitment demonstrated by our staff; as such, we will maximize their contribution to daily operations and long-term planning that best benefits the organization and community it serves.

Building Organizational Capacity: We are committed to maximizing the capabilities, knowledge, and resources that organizations need in order to be effective. These include strategic relationships, resource development, and internal operations and management.

Leveraging Technology: We are committed to the integration of technology and organizational work processes. The best technology for a public sector organization to adopt is one that will meet the needs of the organization not just today but also in the future.

Engagement as a Way We Do Business: We will seek to involve our internal and external customers in evaluating our services, ask for their input and suggestions, and use the combined knowledge to improve our service delivery and operations. This will be an ongoing process of continual improvement as we strive to maintain reasonable rates and service fees while offering effective services with a mind towards cost efficiency.