

Charter Township of Van Buren
Planning and Development
POST-PROCESS SURVEY



Thank you for taking the time to provide feedback to Van Buren Township on your experience with our building and planning processes. Post-process surveys are reviewed on a quarterly basis by the Planning & Economic Development department and the Joint Site Plan Review Committee to ensure that we are maintaining a high level of service and a smooth process for applicants. **We appreciate your feedback and if you have further comments on the process that you would like to discuss with staff, feel free to contact the Department of Planning & Economic Development at (734)-699-8913.**

1. What was the purpose of your application(s) to Van Buren Township? (Please select all that apply)

<input type="checkbox"/>	Appeal	<input type="checkbox"/>	Variance	<input type="checkbox"/>	Fence Authorization
<input type="checkbox"/>	Site Plan Review	<input type="checkbox"/>	Building Permit	<input type="checkbox"/>	Shed Authorization
<input type="checkbox"/>	Special Use Permit	<input type="checkbox"/>	Electrical Permit	<input type="checkbox"/>	Shoreline Permit
<input type="checkbox"/>	Rezoning	<input type="checkbox"/>	Mechanical Permit	<input type="checkbox"/>	Other (Please specify)

2. Did you participate in a pre-application meeting for your project(s)?

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No

3. Please rate the helpfulness of the pre-application meeting(s).

Not helpful at all < ----- > Extremely helpful					
1	2	3	4	5	N/A

4. Rate your interaction with Township staff on your project(s).

	Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
Staff was responsive.					
Staff was friendly.					
Staff was knowledgeable.					
Staff treated me fairly.					

5. Rate your experience with the development process.

	Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
The process was predictable.					
The process was timely.					
The process was straightforward.					
The process resulted in the right outcome.					
Applicable codes and ordinances were easy to locate.					
Applicable codes and ordinances were easy to understand.					
Application forms were clear and easy to complete.					

6. Please select all that apply (relevant to your application(s) to the Township):

<input type="checkbox"/>	Property Owner
<input type="checkbox"/>	Applicant
<input type="checkbox"/>	Design Professional
<input type="checkbox"/>	Other (please specify):

7. In the past 5 years, how many previous applications to the Planning Commission or Zoning Board of Appeals have you filed?

<input type="checkbox"/>	None
<input type="checkbox"/>	1-5
<input type="checkbox"/>	6-10
<input type="checkbox"/>	More than 10

8. Please provide any other comments and feedback so that we may improve our processes.

Please return forms to:
 Department of Planning & Economic Development
 46425 Tyler Rd.
 Van Buren Twp., MI 48111
 or email forms to erenaud@vanburen-mi.org