

The DTE logo is displayed in large, white, bold, sans-serif capital letters. A small red circle is positioned above the letter 'E'.

And the
answer is ...

COVID-19 UPDATE: At DTE Energy, the safety of our employees and customers remains our top priority. That's why we're working closely with medical experts to implement procedures that will keep our team members, and you, safe as we continue critical work to make sure you have the power you need.

Customer Name: _____

Address: _____

Date: _____

Thank you for alerting DTE Energy to a possible tree trimming issue. Our tree experts have inspected the tree(s) in question and have found the following:

These trees do not pose an immediate threat to safety or to the dependability of your electric service. We will schedule these trees for trimming as part of our regular tree trimming program.

The tree issue you contacted us about does not impact your electrical power lines, but may affect your:

Telephone service

Cable television service

We recommend you contact your telephone or cable television provider.

The tree issue you contacted us about interferes with your service drop line. Like most utilities, DTE doesn't trim around service drops. Customers are responsible for keeping branches and limbs away from service drops. Since they do carry voltage, we recommend you hire a professional tree service to complete this trimming.

Other _____

Thank you for contacting DTE Energy.

DTE Energy representative

Phone number